

Assessment Measures	Standard	Link to Standard
The physical environment of the clinic is acceptably clean and in good repair (includes clinic, exam rooms, waiting area and equipment).	IPAC Standards G.5.2.1	IPAC Standards
Drugs and drug samples used in the clinic are stored in secure locations.	Standards of Practice Dispensing of Schedule 1 or 2 drugs by a Physician for a fee - Item 10	Dispensing Schedule SOP
Examination rooms are equipped to support the examinations that are required in this practice.	Quality Indicator	Quality Indicator
There is an established process/ procedure for patient triage in the clinic. How does physician ensure that patients have reasonable access to service?	Quality Indicator	Quality Indicator
Patients have reasonable access to the medical team during office hours.	Standards of Practice Continuity of Care - Section 1e	Continuity of Care
Arrangements are in place for patients to access the medical team after office hours.	Standards of Practice Continuity of Care - Section 1d	Continuity of Care
There is a process in place for timely review of lab, DI and consult reports.	Standard of Practice Continuity of Care - Section 1.a.i	Continuity of Care
There is a process in place to arrange for follow-up of test investigations (lab, DI, consultant, etc.).	Standard of Practice Continuity of Care - Section 1.a.ii	Continuity of Care 1.a.ii
There is a process in place to notify a patient of any investigations (lab, DI, consult).	Standard of Practice Continuity of Care - Section 1.a.iii	Continuity of Care 1.a.iii
There is a process in place to address and document failed attempts to notify a patient re results (lab, DI, consult).	Standard of Practice Continuity of Care - Section 1.a.iv	Continuity of Care 1.a.iv
There is a process in place to ensure that patients are not lost to follow-up (test of reasonableness).	Quality Indicator	Quality Indicator
There is a process in place to track requests for consultations.	Quality Indicator	Quality Indicator
There is a " timed-recall " process in place (timed interventions).	Quality Indicator	Quality Indicator