Introduction

The College of Physicians & Surgeons of Alberta (CPSA) is established under the Health Professions Act (HPA). The CPSA’s privacy policies are derived from its authorities and responsibilities described by this Act, as well as the Personal Information Protection Act (PIPA).

The CPSA is committed to following the mandates of the governing legislation to ensure that personal information under its custody and control is managed appropriately and responsibly.

Refund/Return

Physicians who have paid the full annual fee and retire, pass away, or voluntarily erase from the General Register, the Limited Practice Register, the Provisional Register – Conditional Practice, or the Telemedicine Register in the following months will be refunded their applicable annual fee:

- January refund 75% of fee
- February refund 50% of fee
- March and later no refund

Facilities that close during the billing year will be refunded as follows:

Annual Fee:
- January 1 to March 31: refund 65% of the total fee
- After April 1: no refunds

ALQEP Administration Fee:
- January 1 to March 31: refund 65% of the total fee
- After April 1: no refunds

ALQEP Program Fee (This also applies to facilities that do not close but discontinue an ALQEP program):
- Internal Programs: refund based on the number of surveys remaining in the billing year

Further Information

For further information concerning the CPSA’s refund/return policy please contact the Accounting Department at (780) 969-4982 or e-mail accounting@cpsa.ab.ca